



Ready. Set. Go. With Confidence.

In order to stay resilient in the face of adversity, you have to focus on productivity.

Think about it. When agents are busy working together to resolve customer needs, all is well with the world. Enter inclement weather, natural disasters or other unanticipated events, and that reassuring, gentle buzz of productivity quickly disappears.

What happens when it's not "business as usual"?

One of the quickest ways to remain productive is through constant, reliable access to your contact center. With 8x8—and the power of a single cloud platform—you can keep agents connected and eliminate silos for continued collaboration and productivity.

Support work-at-home agents

Remote agents require a careful mix of connectivity and collaboration. But don't forget the power of place. Read this [6-step guide](#) for important ways you can help work-from-home agents create a positive and productive remote workspace.

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