# Boost the customer experience to new heights

## Put the power of RingCentral Contact Center to work in your organization.

## EXPLORE NEW WORLDS

**30%** of customer service engagements now take place via online channels.[1]

Native omnichannel support in RingCentral Contact Center lets customers contact your company via chat, email, social media, and other online channels.

## FUEL YOUR BUSINESS

**94%** of customers who have an easy customer service experience plan to buy more.[2]

RingCentral Contact Center offers:

- **Intelligent routing** to connect customers to the agent who can best solve their problems.
- **CRM integrations** to put the right information right at your agents' fingertips.

## TAKE OFF FOR THE CLOUD

**80%** of call center managers now seriously considering moving to the cloud.[3]

RingCentral Contact Center is tightly integrated with RingCentral Office and offers advanced functionality in a simple-to-use cloud call center solution.

[1]CFI Group | [2]Customer Executive Board | [3]Evolve IP

Contact Partner Support at
partners@ringcentral.com or 800-595-8110

RingCentral®

© 2017 RingCentral, Inc. All rights reserved. RingCentral and the RingCentral logo are registered trademarks of RingCentral, Inc. Other third-party marks and logos displayed in this document are the trademarks of their respective owners.

KID-9114